



TechCares

Empowering
Citizens with Technology



Simple, Patient, and Personalised Technology Awareness for Citizens.

(((Highlights)))

- ✓ One-Hour **Group** Presentation
- ✓ Two Hours of Personalized **One-to-One** Support





Why Choose TechCares?

- ▶ Patient, friendly assistance.
- ▶ Tailored sessions based on your needs.
- ▶ Focus on building confidence with technology.

Package Cost: £300 for 3 Hours

- ▶ Convenient sessions designed for comfort and clarity.
- ▶ 1-hour group presentation on mobile and laptop basics.
- ▶ 2-hour one-on-one helpdesk support to address individual needs.
- ▶ Includes follow-up email support.



Our Services

- ▶ Introduction to basic mobile/laptop/tablets technology concepts.
- ▶ Overview of essential apps and tools like WhatsApp, Zoom, or online banking.
- ▶ Hands-on help with your specific devices and apps.
- ▶ Learn at your own pace, ask questions, and practice with guidance.
- ▶ Support with setting up devices, email accounts, video calling, or social media.
- ▶ Tips for online safety and privacy.